

COURSE DESCRIPTION

ETERNUS DX Service WBT

Course code	ETE-DX-SER-WBT
Course type	WBT
Published by	Corporate Education and Training
Release	August 5, 2009
Pages	1

This Web Based Training consists of several modules which provide the necessary information to professionally install, configure and service the ETERNUS DX Entry systems. In addition to the theoretical information provided in the WBT modules, a number of practical exercises are provided to support the learning effect. These practical exercises can be carried out either by using locally available hardware or by using the simulator that is provided as part of the training package (not yet available). This WBT is suitable for all Systems Engineers providing installation services and for all Support Engineers providing service for the ETERNUS DX Entry systems.

Certification title	<ul style="list-style-type: none"> ■ Certified Storage Systems Engineer ■ Certified Storage Support Engineer
Duration	<ul style="list-style-type: none"> ■ 60 minutes (all modules)
Languages available	<ul style="list-style-type: none"> ■ English
Target group	<ul style="list-style-type: none"> ■ Systems Engineers and Consultants providing configuration, installation and implementation services ■ Support Engineers providing service, support, maintenance and parts replacement services
Course objectives	<p>On completion participants will be able to:</p> <ul style="list-style-type: none"> ■ Understand the system architecture of the ETERNUS DX60 and DX80 ■ Carry out the initial hardware installation and software setup ■ Use the ETERNUS Management application for configuration and management ■ Provide service, support and parts replacement services
Covered products	<ul style="list-style-type: none"> ■ ETERNUS DX60 and DX80
Covered topics	<p>Theoretical introduction:</p> <ul style="list-style-type: none"> ■ Product Overview and Technical Introduction of the System Modules, Components and Features ■ Hardware Installation and Software Setup ■ Management Utility GUI and CLI ■ Support and Maintenance
Prerequisites	<ul style="list-style-type: none"> ■ Previous experience with Entry storage products <p>or</p> <ul style="list-style-type: none"> ■ SAN, Windows and Intel server background